## **YOS** Inspection findings and action plan

- i. the assessment of risk of harm to others (which in many cases lacked sufficient detail and analysis),
- ii. deficits in planning in community sentences to address the risk of harm to others (with some not supported by specific details as to how to prevent that child or young person hurting others),
- iii. reviews of assessments and plans, as a considerable proportion were not reviewed sufficiently well,
- iv. insufficient attention to victims and potential victims, during the assessment and planning stages,
- v. management oversight, including supervision and quality assurance arrangements

<u>lead</u>	recommendation	action	Outcome	Date for review/completion
Anna	1.Improvement in the assessment of risk of harm to others (which in many cases lacked sufficient detail and analysis), iii reviews of assessments and plans, as a	To identify gaps in assessments and providing training for staff through skills audit	Staff to be better able to undertake robust assessments and put together multi agency plans	Jan-March
	considerable proportion were not reviewed sufficiently well,	To undertake a QA of all cases.	Set a baseline for improvement to be measured from and use information to develop a more in depth action plan.	End March 13

	To develop a robust QA process and ensure all assessments and plans are reviewed by managers.	All assessment, plans and review will be QA by mangers and risk will be identified and managed within the YOS	End of March 13
ii. deficits in planning in community sentences to address the risk of harm to others (with some not supported by specific details as to how to prevent that child or young person hurting others),	To develop planning to ensure CAF's process are followed and multi agency plans put in place.	All young people within the YOS to have a multi agency plan in line with CAF.	June 13
insufficient attention to victims and potential victims, during the assessment and planning stages,	Development of effective identification and engagement with victims.	All cases to have victim analysis and work in assessment and plan	End March 13

	QA process to include looking at victim work		
management oversight, including supervision and quality assurance arrangements	Development of a YOS supervision policy that builds upon the delivery into reflective supervision.	All workers with the YOS to have reflective supervision that explores casework and quality.	April 13
	Embedding new supervision arrangements across the service.	All caseworkers will be signed up to new supervision agreements.	April 13 End March 13
	Development of a quality standards framework and management within the YOS	Monitoring of the QA of cases and review of gaps in service provision or poor practice.	